AMENDMENT TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A system, comprising:

a consumer appliance having a memory, the memory having stored therein an electronic document including comprising human-readable information in a form for instructing a consumer how to operate instructions relevant to the operation of the consumer appliance; and a hand-held device having a display;

wherein the consumer appliance and the hand-held device are adapted to communicate such that the consumer appliance can transmit signals indicative of the electronic document to the hand-held device and the hand-held device can display in the display a representation of the electronic document.

- 2. (Currently Amended) The system as recited in claim 1, wherein the consumer appliance comprises a kitchen appliance and the <u>human-readable information comprises</u> instructions relevant to the operation of the consumer appliance comprise a recipe.
- 3. (Original) The system as recited in claim 1, wherein the hand-held device is a remote control device having commands for commanding the operation of the consumer appliance.
- 4. (Original) The system as recited in claim 1, wherein the electronic document is in the form of a mark-up language document.

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5. (Currently Amended) A method of displaying a document including information to a consumer relevant to the operation of a consumer appliance, comprising:

retrieving the an electronic document from a memory resident on the consumer appliance, the electronic document comprising human-readable information in a form for instructing a consumer how to operate the consumer appliance; and

displaying a representation of the electronic document on a hand-held device.

- 6. (Original) The method as recited in claim 5, wherein the hand-held device comprises a remote control having a command code set for commanding the operation of the consumer appliance.
- 7. (Currently Amended) A method of displaying a document including instructions information to a consumer relevant to the operation of a consumer appliance, comprising:

receiving at a Web server data that functions to identify representative of the consumer appliance in a hand held device having a display;

using the <u>data</u> information at to access a <u>at the</u> Web server on which the <u>to retrieve an</u>

<u>electronic</u> document is stored comprising human-readable information in a form for instructing a

<u>consumer how to operate the consumer appliance that is identified by the data;</u>

transmitting downloading the electronic document from the Web server the hand held device; and displaying the document in the display to a hand-held device whereby a representation of the electronic document is displayable on the hand-held device.

- 8. (Currently Amended) The method as recited in claim 7, wherein the hand-held device comprises a browser application for retrieving and displaying the representation of the electronic document.
- 9. (Currently Amended) The method as recited in claim 7, wherein the hand-held device comprises a bar code reader for use in entering the information-data representative of the consumer appliance and the method comprises receiving the data in a transmission from the hand-held device.
- 10. (Currently Amended) The method as recited in claim 7, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the information data representative of the consumer appliance is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.
- 11. (Currently Amended) In a hand-held device, a readable media having instructions for displaying a document including information relevant to the operation of a consumer appliance, the instructions performing steps comprising:

transmitting a command to the consumer appliance to cause the consumer appliance to transmit to the hand-held device requesting the transmission of the an electronic document comprising human-readable information in a form for instructing a consumer how to operate the

consumer appliance, the electronic document being retrieved from a memory resident on the consumer appliance; and

displaying a representation of the transmitted electronic document on the hand-held device.

- 12. (Original) The readable media as recited in claim 11, wherein the hand-held device comprises a remote control having a command code set for commanding the operation of the consumer appliance.
- 13. (Currently Amended) In a hand-held device having a display, a readable media having instructions for displaying a document including instructions information relevant to the operation of a consumer appliance, the instructions performing steps comprising:

storing information data that functions to identify representative of the consumer appliance;

transmitting the data to using the information to access a Web server which uses the data to retrieve an electronic document comprising human-readable information in a form for instructing a consumer how to operate the consumer appliance;

downloading receiving the electronic document from the Web server-to the hand held device; and

displaying a representation of the electronic document in the display.

- 14. (Currently Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a browser application for retrieving and displaying the <u>representation of the electronic</u> document.
- 15. (Currently Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a bar code reader for use in entering the information data representative of the consumer appliance.
- 16. (Currently Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the information-data representative of the consumer appliance-is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.
- 17. (Currently Amended) A system, comprising:
- a hand-held device having a display and a memory in which is stored <u>data that functions</u>

 identify a representation of a make of a consumer appliance; and
- in a form for instructing a consumer how to operate instructions relevant to the operation of the make of the consumer appliance; and

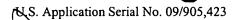
wherein the hand-held device is adapted to communicate the data to-with the Web site to retrieve the instructions-electronic document whereby a representation of the electronic document may be displayed-for-display in the display.

- 18. (Currently Amended) The system as recited in claim 17, wherein the consumer appliance is a kitchen appliance and wherein the instructions comprise human-readable information comprises a recipe.
- 19. (Currently Amended) The system as recited in claim 17, wherein the instructions comprise human-readable information comprises a user manual.
- 20. (Currently Amended) The system as recited in claim 17, wherein the instructions comprises human-readable information comprises multiple instruction-pages.
- 21. (Currently Amended) The system as recited in claim 20, wherein the hand-held device comprises a browser application adapted to display a representation of each of the multiple instruction-pages.
- 22. (Currently Amended) The system as recited in claim 20, wherein the multiple instruction pages are linked.
- 23. (Currently Amended) A hand-held device, comprising: a display;

make of a consumer appliance; and

a browser application comprising instructions for retrieving via a network connection documentation an electronic document comprising human-readable information in a form for instructing a consumer how to operate relevant to the operation of the consumer appliance that is identified represented by the information data in the memory and for displaying a representation of the retrieved documentation electronic document in the display.

- 24. (Currently Amended) The hand-held device as recited in claim 23, wherein the documentation-human-readable information comprises a user manual.
- 25. (Original) The hand-held device as recited in claim 23, wherein the network comprises the Internet.
- 26. (Currently Amended) The hand-held device as recited in claim 23, further comprising a barcode reader for entering into memory the information representative of the data that functions to identify the make of the consumer appliance.
- 27. (Currently Amended) The hand-held device as recited in claim 23, wherein the memory comprises a library of command codes for commanding the operation of a plurality of different consumer appliances and the hand-held device comprises a set-up program by which the information representative of the consumer appliance data is also used to select command codes



from the library of command codes that are appropriate to command the operation of the consumer appliance.